artera™

Comprehensive Solutions for Orthopedic Care



As an orthopedic provider managing diverse subspecialties across multiple locations, you face unique challenges - and Artera deeply understands them. From enhancing patient throughput, preparing patients for surgery, managing high-volume scheduling requests, ensuring precise documentation from primary care offices and responding promptly to patients – the demands are endless.

Artera is the solution of choice for many orthopedic groups nationwide, offering fully customizable, multi-step automations tailored to patients' preferred language and channel (SMS, email or phone). Our platform empowers patients to engage in full-scale, two-way conversations and complete necessary call-to-actions—all without staff intervention.

Driving Value For Our Orthopedic Customers*

14.5M	Messages Sent
72%	Engagement Rate
2.3%	Average No-show Rate
$2.1M	No-Show Revenue Recovery
115+	Hours of Staff Time Saved Per Week

*Represents patient engagement data for 19 orthopedic Artera customers over a 12-month period (Feb.'24-Feb.'25)

Artera will enable a cohesive and integrated experience throughout the patient journey – from PCP referral to post-visit care

Patient Presentation	Appt. Scheduling	Pre-Visit Prep	Post Visit Follow-Up
• Patients notice symptoms from ortho-specific screenings (e.g., bone-density assessment) • Patients get referred by PCP to orthopedic practice	• Link to self-schedule appointment automatically sent to patient • Patient self-schedules appointment • Patient automatically notified of earlier appointment & confirms earlier slot • Personalized appointment reminder with conversational language	• Intake • Ortho-specific screener & intake forms (e.g., HOOS & KOOS) - with EHR writeback • Pre-visit instructions (e.g., no supplement intake 24-48 hrs prior to visit) • Payments • Co-pay estimates • Outstanding balance collection • Insurance data & insurance verification	• Post-visit care instructions delivered • Post-visit survey • Automated billing reminder • 6 months later; bone density scan reminder automatically sent to patient

artera™ Intake & Payments

artera™ ScheduleCare

artera™ Pulse Outreach

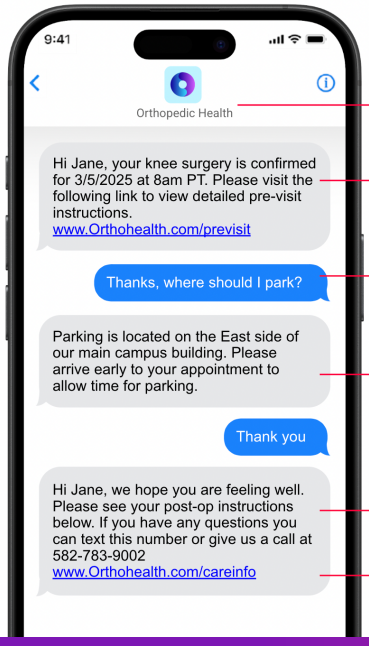
artera™ harmony

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Artera for Orthopedics

Streamlining Care, Maximizing Efficiency

Deliver Pre- and Post-Visit Instructions



Your Trusted, 10-Digit Phone Number

Pre-visit instructions

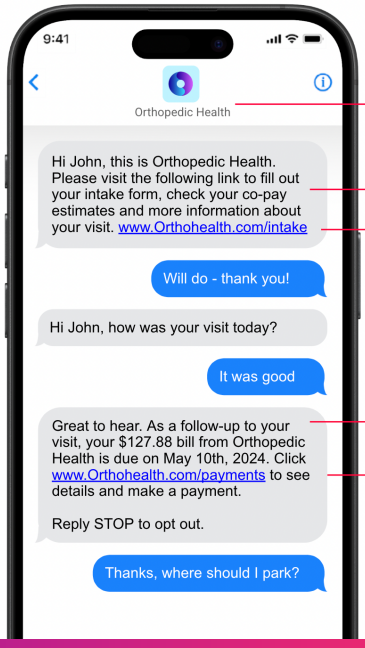
Artera interprets patient inquiries and provides relevant responses without requiring staff intervention

Automated, human-like response

Post-visit care plan

Custom link inclusion

Improve Intake & Billing



Deliver a unique, branded experience

Digital registration / intake

Provide cost-transparency

Post-visit / procedure billing notifications for outstanding balances

Pay via mobile device, by clicking link

"In orthopedics, we are all about speed - we want to get people in and get people out quickly. Artera's automations integrate seamlessly into our EMR and automate parts of our scheduling workflow. Automations to speed up the process, and EMR integrations to simplify our lives."

Traci Owens, EHR Administrator,
HIPAA Privacy Owner, Worker's Compensation Manager, OrthoIllinois

Helping Orthopedic Practices Grow, Boost Revenue, and Deliver Better Patient Care

OrthoIllinois — A division of OrthoMidwest

83% Patient response rate

OrthoSC — The Strength of Experience

50% Increase in waitlist conversion*

ONE Ortho Northeast

40% Decrease in no-shows

OC Orthopedic Center of Palm Beach County — 70 Years

33% Increase in patient payment collection*

Resurgens Orthopaedics — Reach for More

83% Physician utilization rate*

40% MRI referrals self-scheduled*

20% Appointments self-scheduled*

*These statistics were calculated by a third-party source. The information is provided "as is" and without any warranty, express or implied, regarding the accuracy, completeness, or reliability of the data. Artera does not assume any responsibility for any errors, omissions, or interpretations made from the statistics provided.

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