artera
Intake

Complete Registration Before Care Begins

Intake is where patient experience begins — and revenue is won or lost. Artera Intake uses agentic AI to collect, validate, and write patient information directly to the EHR before care begins, reducing manual work while keeping staff in control through the Intake Hub.

The Intake Problem

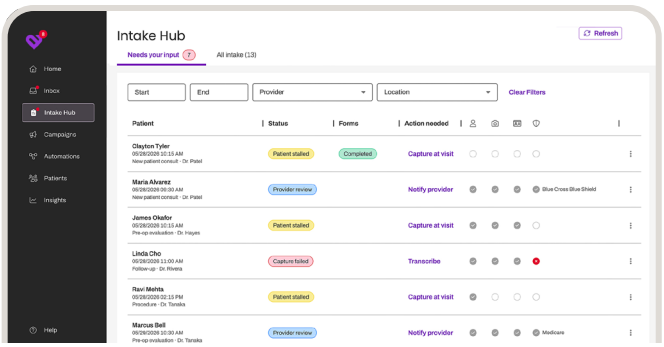
32%
of providers cite inaccurate patient registration data as a leading cause of claim denials[1]

46%
of denied claims originate from preventable front-end revenue cycle issues[2]

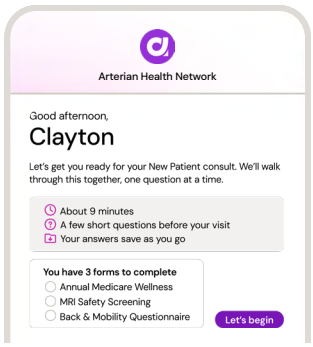
90%
of denied claims require manual review before resubmission[3]

Intake, Reimagined

Patient intake should prepare patients, not create more work. Artera Intake uses agentic AI to complete registration before care begins, writing clean, validated data directly to the EHR while staff focus only on the exceptions that need them.



Staff experience



Patient experience

Meet Patients Where They Are

Make intake easier with flexible, conversational experiences across SMS, web, and voice AI - no app or login required. Support for 35 languages and 1K+ natural-sounding voices helps more patients complete intake on their terms, before or at the point of care.

Track Every Patient

See where every patient stands before their visit. Care teams get real-time visibility into what's complete, what's missing, and who needs follow-up, while verified information flows straight into the EHR. Staff focus on exceptions and complex patient needs — not routine intake.

Prevent Costly Denials

Reduce preventable denials by getting accurate patient and insurance information into the EHR before the visit. AI-guided data collection and insurance card OCR capture information, while missing or mismatched items are surfaced early so they can be resolved before impacting reimbursement.

artera.io | sales@artera.io | 1-833-234-9355

© Artera Inc. 2026

How It Works

Fully Customizable to Your Organization

Trigger	Collect	Integrate	Confirm	Escalate
Patient completes intake process via SMS or voice AI after appointment is booked.	AI conversationally gathers demographics, insurance, medical history, and consent.	Validated in real time and routed directly into your EHR with no manual re-entry.	The patient receives visit prep instructions, directions, and any outstanding items.	Outstanding items surface in the Intake Hub for staff to resolve.

Built for Your Workflows, Designed to Adapt

Human in-the-Loop	Conversational, Never Transactional	Errors Caught in Real Time	Always On, Never on Hold	Frictionless Patient Experience
Staff review exceptions while AI completes every routine intake task.	Patients complete intake through natural conversations, guided by AI, not static forms or paperwork.	AI flags missing information before it becomes delayed care or denied claims.	Patients complete intake anytime, including evenings, weekends, and after hours.	Patients complete intake through SMS, web, or voice AI — without portals, logins, or apps.

4.7/5 Patient Satisfaction with Our AI Agents

BEST IN KLAS PATIENT COMMUNICATIONS 2026

#1 in Patient Communications 2026

65% AI Agent Task Completion

Trusted by 1,000+ Healthcare Organizations, Every Size and Specialty

ADVANCED PAIN CARE · Atlantic Health · Hanger Empowering Human Potential · Deborah Heart and Lung Center · UNC HEALTH · Hackensack Meridian Health · Yakima Valley Farm Workers Clinic · United Health Centers · Desert Oasis Healthcare Your Health. Your Life. Our Passion. · Community Physicians

SOURCES:

[1,3] Experian (https://www.experianplc.com/newsroom/press-releases/2025/experian-health-s-3rd-annual-state-of-claims-survey-finds-denial)
[2] HFMA (https://www.hfma.org/ai/why-ai-is-such-a-promising-tool-for-eliminating-a-hospitals-revenue-leakage/)

artera.io | sales@artera.io | 1-833-234-9355

© Artera Inc. 2026