Transform Your Practice with Integrated Solutions:
Artera's Intake, Payments, Scheduling, and Patient Communication Platform

artera ScheduleCare + artera harmony + artera Intake & Payments

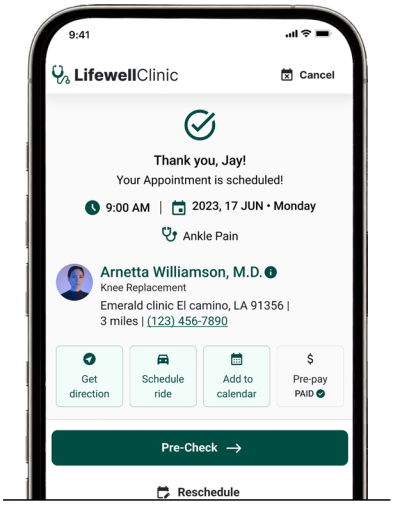
Some Things Just Work Better Together

Artera Harmony, our best-in-class communications platform, seamlessly unifies scheduling, intake and payments into one communication thread, making your workflows smoother and your patients' experience better–all the way from pre- to post-visit.

These integrated solutions can be paired with our AI Agents to further improve efficiency, reduce staff workload and enhance patient interactions.

Pre-visit

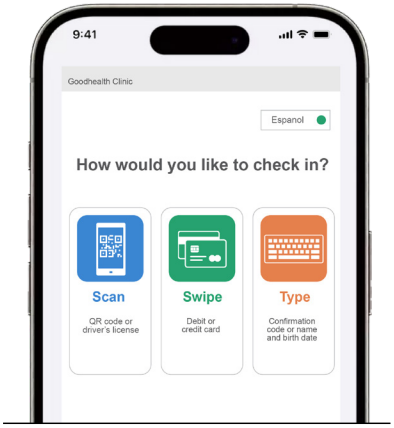
Streamline patient access and increase staff efficiency with online self-service scheduling, automated waitlisting, and a seamless digital intake process. Customize the experience with branded designs, provider preferences and patient qualification questionnaires. Patients get notified of earlier openings - optimizing your schedule - while pre-visit insurance verification and upfront cost estimates ensure claim accuracy and price transparency. All communications remain ad-free, consumer-friendly and tracked within a single trusted messaging platform.



- Self-scheduling & waitlist management
- Patient acquisition
- Digital forms, intake & insurance verification
- Eligibility & cost estimates
- Pre-visit instructions
- Pre-visit instructions & payments
- Point-of-service payments
- Customer screeners and forms

Point-of-Service

At point-of-service, save front desk staff time and ensure a positive patient experience by streamlining the patient intake and financial experience. Patients simply check in at the contactless kiosk and complete any remaining forms without having to engage your staff. Insurance eligibility is again verified in real-time and patients can make payments at the kiosk – resulting in reduced denied claims, improved transparency for patients, and earlier revenue capture for your practice.



- Mobile or kiosk check-in
- Point-of-service insurance verification
- POS payments

61%

of patients skip medical appointments due to scheduling hassles

90%

of consumers say it is very important know how much they will owe before a visit

66%

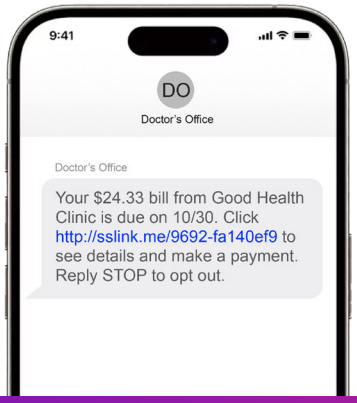
of providers are prioritizing automated and self-service payments

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Post-visit

The patient's modern, consumer-like digital experience continues after their visit. With Artera's conversational messaging, patients can receive post-visit instructions, satisfaction surveys, and even links to pay bills in the same conversation thread – all from your practice's trusted phone number for optimized engagement. Automated billing reminders and self-service online payments save your staff time and help you collect on more patient balances, faster.

- Post-visit instructions
- Patient satisfaction surveys
- Payment reminders & e-billing
- Discharge communications
- Referral outreach



67%

of providers take more than 30 days to collect after a patient encounter

Provide visibility across the patient journey and save time for your front desk and collections staff

artera

+ **Intake & Payments**
+ **ScheduleCare**
+ **Harmony**

- **Save time by keeping track of completed patient actions** and crucial information in a modern, clean dashboard that syncs with your EHR in real-time. See information on form completion status, payments due and collected, and insurance verification, by patient.
- **Artera automates and orchestrates communications** with conversational messaging in your preferred channel, with write-backs to your EHR, so all payment detail scan be seamlessly integrated into the patient's record.
- **Each touchpoint is visible** within Artera Unified Communication History. Set cadences and throttle messaging to avoid over-communicating with patients and ensure engagement with priority messages.
- **Intelligent analytics** enable patient access staff to quickly review message performance, optimize patient outreach, and view ROI reporting – including payments collected.

Seamless Implementation & Deep Integration

Enable plug-and-play implementation and deep, two-way integration with your EHR and does not need to be capitalized systems.

- Fast time-to-value with standardized, API-based implementation
- Real-time, discrete read and write integrations with leading EHRs
- Superior, onshore customer support (unlike competitors) for fast troubleshooting

Want to learn more about our scalable virtual agent solutions?
Learn more at artera.io/ai-in-healthcare-communications

System integrations include:

- Veradigm
- athenaOne
- athenaHealth
- eClinicalWorks
- Centricity / athenaIDX
- Greenway Intergy
- Greenway Primesuite
- ModMed
- Nextech
- NextGen
- And more!

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